

Report to the Board of Health - January 2015

Winnebago County Health Department Leadership Team

- Kyle Auman Health Equity Coordinator
- Sue Fuller Public Information Officer
- Lisa Gonzalez, MPH Center Director, Family Health Services
- Theresa James Emergency Response Coordinator
- Todd Kisner, MPH Interim Center Director Health Protection and Promotion
- Todd Marshall, LEHP Center Director, Environmental Health Improvement
- Lisa Petersen Manager, Employee Relations

• Domain I - Monitor Health

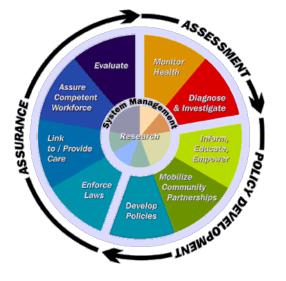
Environmental Health Improvement (EHI) continues to monitor for critical violations for all EH programs to identify areas where more education is needed for food operators, contractors, and landlords.

Indoor Air Monitoring

	# of Units	CO ₂	Temp	Humidity	СО
Overall Average	3	957 ppm	63.0 F	34.2%	1.1 ppm
Overall Max	3	1410 ppm	72.5 F	81.0%	1.6 ppm

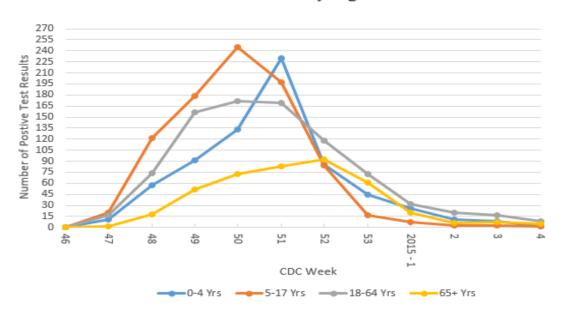
	CO ₂	СО
IDPH Guideline (ppm)	> 1,000	> 9.0
Homes with at least one reading exceeding guideline	3	0
% of Homes Monitored	100%	0.00%
Homes whose overall average exceeds guideline	1	0
% of Homes Monitored	33.3%	0.00%

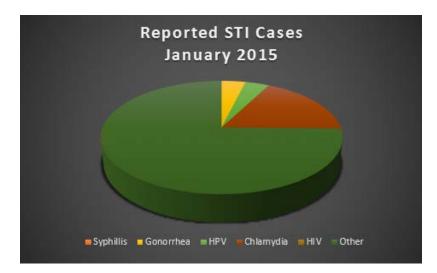
The Radon Awareness Program was launch on Monday, February 2nd. The WCHD website has detailed information which includes renting of Radon Gas Detector Monitors. This program began with a waiting list of four people. All four people have been contacted. One radon monitor has been rented and the test results were above 4.0 pCi/L. A licensed Radon Measurement/Mitigation Professional was contacted by the homeowner.



Reported Influenza from sentinel sites and Essence decreased during the month of January for all age groups (CDC Week 4 ending January 31, 2015). There were no new reports of influenza outbreaks in skilled nursing facilities. Based on the decline in influenza activity, restrictions on visitors and strict enforcement of healthcare worker guidelines were lifted on January 26, 2015. Surveillance continues.

Positive Influenza Tests by Age 2014-2015





Sexually transmitted infections (STI) are reported to the Health Department by medical providers/laboratories within a certain number of days after diagnosis according to State law. In the month of January, the Health Department received 79 reported cases of STIs. The following chart represents the total number of cases reported broken out to reflect prevalence in the community.

• Domain 2 – Diagnose and Investigate

The Creating Lead Safe Rockford (CLSR) report summary was submitted to The Department on Housing and Urban Development (HUD) on January 14, 2015. Despite some programmatic challenges, including changes in personnel and concurrently running two LHRD grant programs, the WCHD nearly met each of the of the grant's ambitious goals.

CLSR 2011 Objectives

	Goal	Actual	Percent
Units Enrolled	250	241	96.4%
Inspections	215	193	89.8%
Mitigated Units	200	157	78.5%

CLSR 2011 Funds

	Projected	Actual	Percent
Total Award/Expenditures	\$ 2,885,700.00	\$ 1,963,473.00	68.0%
Total Local Match	\$ 537,040.00	\$ 386,428.70	71.9%



HUD's response issued in the final report commended WCHD for a "job well done" and recognized the efforts to partner with community organizations to provide ways to provide lead safe housing options for families in Winnebago County.

EHI continues to investigate all complaints received.

Food Complaints

# of Foodborne Illness Complaints	0
# of Foodborne Illness Investigations	0
# of Non-foodborne Illness Complaints	9

Housing Complaints

# of Housing Complaints	39
# of Nuisance Complaints	4
# of Survey Complaints	24
# of Received Complaints	89
# of Re-check on Complaints	325

Well and Septic Complaints

	Original complaints	Recheck complaints
Wells	2	3
Septic	1	4

Illinois Reportable Diseases	January 2015	2015 Year to Date
Hepatitis B – chronic	6	6
Hepatitis C – chronic	19	19
Histoplasmosis	1	1
Legionellosis	1	1
Salmonellosis	1	1
Streptococcal infection	2	2

^{*}The above table represents only those reportable diseases that have been received this month and year to date.

WCHD ramped up efforts to monitor for measles activity in Winnebago County.

Domain 3 – Inform, Educate, and Empower

The All Staff Meeting was held on January 29, 2015 at the University of Illinois – Rockford College of Medicine. The agenda provided an annual update in the context of the Winnebago County Health Department Strategic Plan; Community Health Improvement Plan; and Public Health Accreditation. Jim Powers, President of the Board of Health (BOH), provided introductory remarks to the staff on change management and expressed support from the BOH for the work of the WCHD staff. An unscripted Leadership Panel Discussion closed the meeting. The PowerPoint presentation, responses to additional questions that could not be addressed during the meeting due to time constraints, and evaluations are posted on the intranet web portal http://portal.wchd.org.

On January 14th, Lisa Petersen and Women's Health Supervisor, Sharon Garcia spoke to 30 Rock Valley College students about possible careers in public health, during their Community Nursing Day. Sue Fuller helped Winnebago County Emergency Services Director, Jerry Wiltfang and Winnebago County Public Health Department's Public Health Emergency Response Coordinator, Theresa James organize the 2015 Extreme Weather Press Conference on Tuesday, January 6, 2015. The conference speakers included: Winnebago County Sheriff's Department – Jerry Wiltfang, Winnebago County Health Department -Sandra Martell, RN, DPN, Rockford Memorial Hospital-John Rudzinski, MD, Rockford Fire Department-Matt Knott, City of Rockford Human Services-Jennifer Jaeger, and Winnebago County Animal Control-Jennifer Stacy. Several media were in attendance for this important public health and safety awareness event.

On January 26, 2015 a press release was sent out on behalf of our local health care partners announcing the visitor restriction policy set back in December had been lifted due to the decrease of influenza cases in our county.

Environmental Health has developed a new application for the WCHD website that will allow the public to submit information to register for an upcoming event. This application has been designed to be fully customizable and available to all centers and programs in the near future. This will provide new means of interaction between the WCHD and the public, as well as offer new ways for the WCHD to provide improved customer service.

Meetings have been held with 8 Marketing/Advertising firms as we begin to roll out the Social Norms Campaign for the Illinois Tobacco-Free Communities grant for Winnebago County.

Electronic and Social Media Contacts for January 2015

WCHD Website Page	14,045 page views	4,963 sessions	3,723 users
Facebook	373 weekly reach	26 engagements	383 likes
Twitter			531 followers
Intranet Page	1,185 sessions	6,104 page views	858 users

Domain 4 – Mobilize Community Partnerships

Winnebago County Health Department in partnership with the Rockford Health Council will be reconvening the RHC workgroup on Access to Care to address the impact of the Affordable Care Act on Medicaid enrolled individuals. This was requested by Judge McGraw of the 19th Judicial District. While ACA enrollment has progressed, there is growing concern that the capacity of the system to provide care including primary, specialty, and behavioral health has not kept pace resulting essentially in a lack of access.

The SAPP All Stars Curriculum is three-quarters through the 14-week program. The program, which is provided to middle school high-risk populations, meets 1x/week to discuss life skills and substance abuse prevention strategies. The ATOD specialist is beginning to put together a summer program at Blackhawk Boys and Girls Club and will invite current and new students to reinforce those skills learned during the school year in the classroom. In conjunction with the All Stars program, community leaders for the ATOD coalition are currently being recruited. The first coalition



meeting will be scheduled in February. The coalition will first start with a strategic planning framework by careful analysis of data and working closely with stakeholders to develop a comprehensive data-driven strategic plan that will guide decisions on the coalition's goals, objectives, and outcomes. An invitation has been sent out to all participating members.

WCHD is participating in a state wide Social Determinates of Health coalition which is led by IDPH. The group is focusing on 1) Enhancing coordination and integration of family support services and 2) Reduce poverty among African Americans. The larger group will be split into two subcommittees that will meet monthly with the larger group meeting quarterly to report recommendations to IDPH.

• Domain 5 – Policies and Plans

The grant application to address childhood obesity though the Bold, Upstream, Integrated, Local, Data-Drive (BUILD) Health Challenge initiative funded through the Centers for Disease Control and Prevention and private funding partners (Advisory Board Company, de Beaumont, Robert Wood

Johnson, and Kresge Foundations) was submitted by the partnership representing the three hospital systems, Rockford Public School System, and the University of Illinois – College of Medicine was submitted.

Through the Illinois Tobacco Free Communities Grant, the WCHD has actively worked with the Rock Valley College Smoke-Free Task Force to actively review the Smoke-Free Campus Policies of Swedish American Hospital, Rockford Memorial Hospital, St. Anthony Hospital, FHN Freeport Memorial Hospital, and Beloit Health System Smoke-Free Policies for adoption as well as current trends among community health organizations. All HCO's policies mentioned included a Tobacco Cessation Program to assist and strengthen their current smoking policy for employees and clients who smoked; 1 HCO no longer hires people who use tobacco products; and Insurance premiums for some HMOs were higher for those employees who consumed tobacco products versus those employees who did not smoke.

Work continues with local business entities to improve and revise the food "plan review" process for new construction and change of owner applications as a working sub-group of the Rockford Redevelopment.

During the process to standardize lab fees, the assessment revealed that there are a variety of fees being charged for different groups of clients for the same test. For example, some organizations have be given courtesy discounts due to county affiliations, out-of county status, or discounts have been given to contractors due to volume. This required a revision to the proposed fee changes and a delay in implementation.

Domain 6 – Enforce Laws

EHI continues to enforce codes and ordinances.

EHI Code Enforcement Stats

	Foods	Wells	Septic	Loan Inspections
Inspections	212	4	1	27

	Housing	Foods	Well & Septic
Administrative Hearings	8	0	0
In-house Hearings	16	4	1

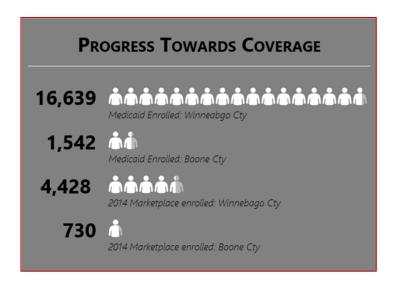
There has been one complaint regarding the Smoke-Free Illinois Act this month.

The Illinois Liquor Control Commission grant has recruited 6 students to participate in the Tobacco Enforcement Program. The goal is to recruit 14 more students.

• Domain 7 – Link to/Provide Care

iGrow - Coordinated Intake

	January 2015 FY15	December 2014 FY15	Total YTD FY15	Total FY14
# CIAT Completed (Coordinated Intake Assessment Tool)	93	81	144	592
# Referred to Partner Home Visiting Programs	60	30	84	481



ACA Enrollment Goal = 40,000 Total Enrollment = 23,339 (58%)

Family Planning	January 2013	January 2014	January 2015	2015 Year to Date
Number of Clients Seen	546	397	299	299
New Clients	137	84	40	40
Continuing Clients	409	313	259	259
Pregnancy Tests	256	205	153	153

January is Cervical Cancer Awareness Month. IBCCP has sent out weekly information about cervical cancer to WCHD employees by Intranet. Each informational email gives information about cervical cancer guidelines and cervical cancer facts. We hope to encourage staff and people they know to get cervical cancer screenings. IBCCP has been approved for Susan G. Komen grant for FY 2015. IDPH has approved reallocation work plan which will allow a portion of grant to be used for outreach efforts.

Reallocated funds will be used to target women who may not qualify for Affordable Care Act and are uninsured/underinsured. IBCCP proposes to purchase Hispanic radio advertising time, Comcast commercial, weekly advertising in Hispanic newspaper called "El Tiempo" and RMTD bus advertising to assist with outreach efforts. We hope to increase enrollment into our program with these outreach efforts. Approximately \$21,000 has been spent for services this month. Since start of July 2014 402 women have been seen in IBCCP program of which 246 had screening mammograms, 277 had diagnostic mammograms and 3 have been diagnosed with breast cancer.

Health Promotion Clinic Activities for January 2015

Laboratory Testing		
Number of Clients		
Blood Tests Performed		
Immunizations		
New Clients	55	
Returning Clients to Complete Immunization Schedule		
Returning Travel Clients		
Total Clients	92	
Number of Immunizations Administered	141	
Total Clients Seen	137	
Travel		
Consultations	50	

Under the Dental Sealant Grant Program, 86 children received preventive services through the contractual partners.

• Domain 8 – Assure Competent Workforce

Interviews for the Data and Quality Coordinator were completed with selection of a candidate. Bonnie Duich, retired after 19 years of service and Janet Wright retired after 14 years of service to the Winnebago County Health Department.

January 2015 data

Total Employees	Full Time Employees	Part-Time and Seasonal Employees	Employees Utilizing FMLA	New Hires	Separated Employees
160	130	30	17	0	3

The Health Equity Committee is in the process of developing a curriculum and training to be offered to WCHD staff. The training consists of 5 modules with the first being Public Health 101. The group is finalizing a rough draft for this first module. The curriculum is an accepted best practice that was established by first by Riverside County, CA.

The Health Equity Committee is using the 7 Elements of Health Equity Practice from "Expanding the Boundaries of Public Health Practice" book to establish local best practices and initiatives that will

support social justice/health equity. The group is continuing dialog to define ways that WCHD can integrate equity into programs and services.

• Domain 9 – Quality Improvement

The Clinical Improvement Team continues to work on the overarching objective of consolidating the following clinical services: Immunization (Pediatric, Adults), Women's Health/Family Planning; Latent TB Infection (LTBI); Travel Consultation; STD/STI; and Refugee. Data was collected and analyzed to determine the demand for services, visit types and average length of visits, capacity and staffing.

Appointment based STD/STI clinical services were started in the month of January. This is a shift from the previous "walk-in" capabilities of clients. Staff have come on board to realize the benefits of an appointment based clinic, both from the perspective of the client and staff who are providing the services. The message is getting out to the community of the requirement for an STD/STI appointment. Appointment calls are being received on a daily basis and each clinic is seeing a full appointment schedule.

Phase II of the Electronic Medical Record (EMR) Implementation began on January 7th. Clinical staff is entering client data in Patagonia including health history information, screenings/tests conducted, physical exam results, medications, and immunizations. The move to electronic documentation has added additional time to the patient encounter. As staff utilize Patagonia more frequently, their proficiency increases and the lengthen encounter time will decrease.

Domain 10 – Evidence-based Practices

Screening for potential Ebola cases was started in all WCHD clinics based on the CDC algorithm in the Patagonia System and on paper. As an additional quality assurance measure, the clinic staff currently working with Patagonia to design a report to monitor the number of screenings completed. This model for screening at intake/check-in will be adapted for other infectious diseases including measles.

Domain 11 – Administration and Management

The Local Health Protection Grant (LHPG) application for SFY 2016 has been received. Total funding for SFY 2016 WCHD remained the same as SFY 2015 at \$425,334.00. With the change in leadership at the state level and concerns regarding budget shortfalls, WCHD is participating with the Illinois Public Health Association (IPHA) and the Northern Illinois Public Health Consortium (NIPHC) to advocate for funding for local health departments. This grant supports the main activities of local health departments in environmental health and communicable disease control.

Discussions continued with Winnebago County regarding transition of shared support services including Human Resources, Information Technology, and Facilities Management for North Court.

Mid-year review of grants for fiscal impact is currently in process with an enhanced review of grants that are performance based and at risk of not meeting performance requirements.

WIC	January 2015 FY15	December 2014 FY15	Total FY15	January 2014 FY14	Total FY14
WIC Total Caseload Assigned - 8,359	6445 77%	6450 77%	3089	6959 82%	9,302
FCM Total Caseload Assigned - 2558	2695 105%	2728 107%	3578	2771 111%	6,327
Better Birth Outcomes (BBO) Total Caseload Assigned - 120	78 65%	84 70%	232	65 33%	585

• Domain 12 – Governance

Environmental Health and the Neighborhood Task Force have agreed to the defined roles and responsibilities through the States Attorney office. A flow chart has been established to provide visual direction and clarification. The Neighborhood Task Force is in the process of obtaining "read only" access to the WCHD Environmental Health software (CDC) to improve communication and avoid duplication. Once our "read only" software has been implemented, EHI will provide training.

Respectfully submitted on behalf of the Leadership Team by, Sandra Martell, RN, DNP Public Health Administrator